



Engineered Wood Flooring Warranty

This warranty is given to the original purchaser only that the floor from BuildStarr will be free from manufacturing defects. The floor will not buckle, cup, warp or delaminate at the plies due to adhesive bonding failure for as long as the floor properly installed following our installation guideline, also under normal traffic and usage conditions for a period as stated under from the date of purchase. BuildStarr warrants that its floors, excluding moldings and/or accessories.

Please Note: BuildStarr Floors are specifically engineered to minimize gapping which can occur in natural floors with seasonal fluctuations. Minor gapping without unlocking of the pieces may occur and is not considered a defect.

- 25-year structural warranty; 10-year warranty on finish

The Warranty Holder must inspect the Flooring for Manufacturing Defects caused by improper milling, grading, staining, and coating, and report any such defects to BuildStarr immediately prior to installation of the Flooring. Visual defects or nonconformities apparent prior to installation will void this warranty. Failure to report the warranty claim within 30 days of defect discovery will void this warranty.

This warranty does not cover:

- Any damage, splits, cracks, edge fracturing, chipping, or any other defect to the Flooring caused by accidents, alterations, misuse, abuse, direct exposure to the elements, or improper installation.
- Flooring damage caused by excessive cold or heat (temperatures less than 32°F or more than 100° F), negligence, erosion, pets, insects, sanding, settlement, or movement of the structure to which the Flooring is attached, and/ or installation of Flooring over improper subfloor.
- Flooring damage caused by moisture intrusions from concrete hydrostatic pressure, flooding, or plumbing leaks, along with high levels of alkalinity or by moisture trapped below the flooring that creates mold or mildew.
- Flooring damage caused by or resulting from installation over radiant heat floors that exceed 85° F.
- Any Flooring deformity that is not measurable or visible from a standing position in normal lighting.
- Changes in Flooring color or sheen due to aging, moisture, exposure to sunlight or Ultra Violet rays (which may cause oxidation of finish/ stain).
- Flooring discoloration caused by area rugs. loss of Flooring finish gloss over time consistent with normal wear & tear.

BuildStarr disclaims any and all other warranties, express or implied, including but not limited to, warranties of merchantability or fitness for a particular purpose.

If a valid warranty claim is received by BuildStarr within the applicable Warranty Period, BuildStarr will supply new materials of similar grade for replacement of affected areas, or, at BuildStarr's option, refund of the purchase price of such defective goods. Labor costs, including any expenses associated with installation and removal of defective Flooring, are not covered by this warranty.

The Warranty Holder must inspect the Flooring for Manufacturing Defects and report any such defects to BuildStarr immediately prior to installation of the Flooring. Visual defects or nonconformities apparent prior to installation will void this warranty. Failure to report the warranty claim within **30 days** of defect discovery will void this warranty and it shall be deemed to act as waiver and time bar for any and all claims against BuildStarr.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

BuildStarr

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